

KDB Kontakt: +36 1 473 4440; +36 1 374 9990
Services for Personal and Corporate customers

2. English

1. Bankcard blocking **2.1**

2. Telebank services for our clients (IVR identification) **2.2**

1. Transaction **2.2.1**

2. Deposit administration **2.2.2**

3. Account balance, account history **2.2.3**

1. Balance inquiry **2.2.3.1**

2. Transaction history inquiry **2.2.3.2**

4. Telebank code modification or blocking **2.2.4**

1. Telebank code modification **2.2.4.1**

2. Telebank code blocking **2.2.4.2**

3. Customer service helpdesk **2.3**

1. Bank account administration **2.3.1**

2. Bankcard administration **2.3.2**

3. Internetbank, SMS, Elektra administration **2.3.3**

4. Loan administration **2.3.4**

4. Technical helpdesk for our clients **2.4**

1. Bankcard **2.4.1**

2. KDB Netbank, Elektra **2.4.2**

3. SMS service **2.4.3**

4. Telebank code **2.4.4**

9. Voicemail **2.9**

0. For reaching our operator, please press 0 **2.0**